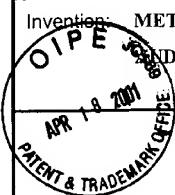


**CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8)**

Applicant(s): MINA L. MCKAY ET AL

Docket No.

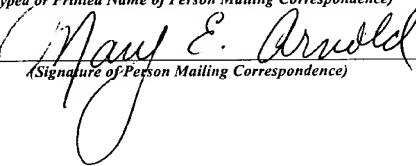
Y0R920000563US1/I27-0002

Serial No.  
09/749,846Filing Date  
December 27, 2000Examiner  
NOT ASSIGNEDGroup Art Unit  
2151Invention: **METHOD AND SYSTEM FOR GATHERING AND DISSEMINATING QUALITY PERFORMANCE AND AUDIT ACTIVITY DATA IN AN EXTENDED ENTERPRISE ENVIRONMENT**I hereby certify that this Transmittal Of Formal Drawings  
(Identify type of correspondence)

is being deposited with the United States Postal Service as first class mail in an envelope addressed to: The

Assistant Commissioner for Patents, Washington, D.C. 20231 on April 16, 2001  
(Date)Mary E. Arnold

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Note: Each paper must have its own certificate of mailing.

H.A.

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TRANSMITTAL OF FORMAL DRAWINGS		Docket No. Y0R920000563US1/I27-0002
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In Re Application Of: MINA L. MCKAY ET AL

Serial No.	Filing Date	Batch No.	Examiner	Art Unit
09/749,846	December 27, 2000		NOT ASSIGNED	2151

Invention: METHOD AND SYSTEM FOR GATHERING AND DISSEMINATING QUALITY PERFORMANCE  
AND AUDIT ACTIVITY DATA IN AN EXTENDED ENTERPRISE ENVIRONMENT



Address to:  
Assistant Commissioner for Patents  
Washington, D.C. 20231

Transmitted herewith are:

5 sheets of formal drawing(s) for this application.

Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c)  
on the reverse side of the drawing.

Marisa J. Dubuc  
Signature

Marisa J. Dubuc  
Registration No. 46,673  
Customer No. 23413  
Confirmation No. 4804

Dated: April 16, 2001

I certify that this document and attached formal drawings  
are being deposited on April 16, 2001 with  
the U.S. Postal Service as first class mail under 37 C.F.R. 1.8  
and addressed to the Assistant Commissioner for Patents,  
Washington, D.C. 20231.

Mary E. Arnold  
Signature of Person Mailing Correspondence  
Mary E. Arnold  
Typed or Printed Name of Person Mailing Correspondence